# Full Service **IT Support**

OneTeamIT can supply IT products (hardware, software, licenses, subscriptions) from all major vendors, run your day-today IT services, set up a secure on-demand infrastructure, take care of company-wide backups and provide you with the best-of-class remote or on-site IT service.

# Capabilities

In-house, cloud-based, managed or hosted. It's your choice

**Managed IT Services** 

Let our team take care of day-to-day IT operations, so your team can get on with business. Wherever your infrastructure resides, we can manage some, or all of the day-to-day IT operations, or deliver project specific design and implementation services providing you with peak system performance and availability.

#### Hosting or In-House

We have over 30 years experience in installation and integration of the right solutions or we can host your infrastructure in our Australian-based data centres with 24 x 7 support. Available infrastructure includes IBM Power, Intel, and SAN storage.

#### **Disaster Recovery / High Availability**

OneTeamIT can provide a number of options including placing your backup systems in our data centre, sharing our systems and infrastructure environment, or employing a fully dedicated or shared alternate system to provide real time backup or data and transactions.

### EDI / B2B

Whether you are connecting with suppliers, or customers we have years of implementing EDI, Web Service, ESB, B2B and B2C allowing you to trade efficiently, reliably and securely.

#### Infrastructure as as Service & Cloud

Delivering secure, on-demand infrastructure and services with pricing certainty and local support. Resources, software and information provided ondemand via Internet-based access to a highly secure computing environment.

#### **Backup as a Service**

Contract based Backup to our secure data centre to protect your businesses data assets. Your data stays in Australia hosted on industrial strength IBM equipment.

#### Maintenance, Subscriptions, & Licenses

OneTeamIT can track all activities related to annuity type products including hardware and software maintenance, licenses and subscriptions to give a holistic picture of warranties, renewals, upgrade paths, minimum terms, and periodic billing. Plus we offer annual reviews for budgeting purposes.

#### IT Products -

Software Licensing Subscriptions and Hardware OneTeamIT can quote and supply products from leading IT vendors such as Microsoft, VMWare, Lenovo, IBM, HP, Dell and others. Our responsiveness is valued by clients as is our ease of doing business.





## **KEY SERVICES:**

- Data Centre Solutions
- Cyber Security
- Managed Services
- Network Consultancy and Outsourcing
- Licensing, Maintenance and Subscription
  Contract Management
- Business Continuity
- Moving, Sharing and Migrating Data
- Mobile Integration and Development
- B2B and EDI Design, Consulting,
- Programming and Implementation
- Application Modernisation, Hosting and Development

# KEY TECHNOLOGIES AND PLATFORMS:

- Cloud and Hybrid Cloud
- Data Centre Solutions including Compute, Storage and Backup
- WAN, VPN and Mobility
- IBM Power Servers, (IBM i, AIX and Linux)
- End User Computing and Associated Devices

# ABOUT ONETEAM IT:

OneTeamIT is the result of the merger in 2021 of Team Computing and Sundata - two of the most experienced IT service providers in Australia.

The result is that you'll be benefiting from:

- Over 60 years combined experience
- Greater coverage with staff in Brisbane, Sydney and Melbourne
- More solutions to help you extract the best return from your IT investments, whether they are infrastructure, applications, data or communications related.

Our knowledge across all areas of IT infrastructure from the datacentre to the desktop allows us to provide assistance to clients across all industries.

#### CONTACT US TODAY:

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