

**Significant
improvement**
in system performance

Zero Downtime
during implementation

Enhanced Cyber
resilience capabilities

Digital Infrastructure Transformation Powers Service Excellence

Overview

Infrastructure modernisation isn't just about updating technology - it's about future-proofing service delivery. This vision drove a leading Australian IT provider to transform its core systems. With increasing demands for enhanced security, automation, and performance, the company embarked on an ambitious transformation of its IBM Power and Storage systems.

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When managing mission-critical systems for Enterprise clients, infrastructure resilience isn't optional - it's essential. Our clients depend on us for secure, reliable services. We needed to ensure our core systems could not only meet current demands but exceed future expectations.



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Providing cutting-edge solutions meant we needed infrastructure that could match our ambitions

Head of Infrastructure

Navigating Digital Infrastructure Evolution

The service provider faced a pivotal moment in its infrastructure lifecycle. While their existing IBM Power Systems and Storage solutions had served them well, the increasing demands of modern digital services called for a comprehensive refresh. The challenge wasn't just about upgrading hardware – it was about creating a foundation for future innovation and enhanced service delivery.

"Our commitment to providing cutting-edge solutions meant we needed infrastructure that could match our ambitions. The refresh wasn't just about modernisation – it was about transformation."

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Strategic Partnership Drives Innovation

Building on a successful long term relationship providing specialist expertise and enterprise data security software, and more recently an overhaul and rationalisation of IBM contract management, the organisation partnered with OneTeam IT for this critical transformation. The comprehensive solution delivered by OneTeam IT included advanced IBM Power Systems architecture, next-generation storage capabilities, and enhanced backup and recovery systems. The implementation featured automated management tools and strengthened security frameworks, creating a robust foundation for future growth.

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This modernisation project represents more than just a technology upgrade – it's a strategic investment in our clients' future service capabilities,

Grant Freeman, General Manager Technical Services, OneTeam IT



Transformation Through Collaborative Excellence

OneTeam IT's implementation strategy prioritised five key elements for success:

1. Detailed assessment of existing infrastructure
2. Custom-designed modernisation roadmap
3. Phased implementation approach
4. Comprehensive testing protocols
5. Knowledge transfer and training

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**OneTeam IT's
expertise in
managing complex
IBM environments
made this
transformation
seamless**

Head of Transformation

Measurable Impact and Enhanced Capabilities

The refresh delivered significant improvements across multiple dimensions. System performance increased while operational overhead decreased. The migration was completed with zero downtime, ensuring continuous service delivery for the provider's clients. Enhanced security features and improved automation capabilities have positioned the organisation for continued growth and innovation.

“OneTeam IT's expertise in managing complex IBM environments made this transformation seamless. Their understanding of our business needs ensured the solution wasn't just technically superior – it was strategically aligned with our goals.”

Powering Future Innovation

The success of this project has opened new opportunities for service enhancement. Through advanced cyber resilience capabilities and expanded automated operations, the provider has strengthened its position as a leading technology solutions company. Enhanced disaster recovery options and improved service level capabilities have further reinforced their commitment to client success, while reduced environmental impact through efficient systems demonstrates their responsibility to sustainable operations.

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About the Client

This leading Australian IT services provider delivers secure, scalable, and reliable digital infrastructure services. Their commitment to innovation and excellence helps businesses across various industries, including financial services, healthcare, government and the corporate sectors, to achieve their digital transformation goals while maintaining the highest standards of security and performance.

Looking Ahead: The Future of Digital Infrastructure

The collaboration between the service provider and OneTeam IT continues to evolve, pushing the boundaries of what's possible in digital infrastructure. Future initiatives will further enhance security and automation capabilities to meet growing client needs. Through continuous performance optimisation, these developments will ensure the infrastructure continues to exceed performance expectations and deliver exceptional value well into the future.